

## LOWER ANCHORAGE - TERMS AND CONDITIONS

**Situation:** Lower Anchorage is situated in the middle of Hugh Town, overlooking the harbour and is two minutes away from the quay.

**Tariff:** The weekly rate for 2018 is £1,395.00 in the high season which runs from July to the first week of September. The remainder of the season starts from £950. Rates are inclusive of heating, electricity and hot water. Please telephone Karen Snowball on 0790 5520559 to discuss requirements and relevant tariffs for your preferred dates.

**Linen:** Linen and towels are provided but not beach towels.

**Bookings:** Bookings are usually only accepted for a complete week commencing on a Thursday. Please check our Availability Calendar to see if your preferred dates are available. Although the calendar is updated regularly we recommend you do telephone or email to discuss your booking. If you require a winter break we are happy to discuss shorter stays and different arrival days. The property may only be occupied by the agreed number of guests at the time of booking. If you wish to amend the number of guests this must be agreed in advance of your stay. Please print and return the attached booking form.

**Deposits and Reservations:** Offers of reservation are usually held for a period of one week. Verbal bookings are only confirmed after receipt of a deposit of £100 per week. Deposits are non-refundable but please see note about insurance. When booking please make your travel reservations as flights are often fully booked some time in advance. There is a shuttle service from the airport which meets every Skybus flight.

**Payment of Bills:** We do not accept credit cards. The balance of your account is due to be settled one month before arrival. **All cheques should be made payable to Mrs K Snowball.** If you would prefer to pay by bank transfer, details of my bank account will be made available.

**Cancellation and Insurance:** Lower Anchorage is let on the understanding that in the event of a cancellation, a charge equal to two thirds of the full rate will be made. This amount is refundable if the week can be re-let. Whilst we do our best to re let we strongly advise that insurance is taken out to avoid such eventuality. We regret that we cannot make allowances for absences occasioned by transport disruptions.

**Arrivals and Departures:** Guests are requested to vacate by 10.00am. There is a safe place for your luggage to be stored and those arriving before 2.00pm are equally welcome to leave their luggage there.

**Dogs:** Regrettably we are unable to take bookings for dogs. However, the owners will occasionally bring their own dog with them.

**Smoking:** Lower Anchorage is non smoking.

**Banks:** Lloyds and Barclays have branches on St Mary's. There is a cash machine available at Lloyds Bank.

**Please leave the apartment as you would wish to find it. Many thanks.**